

“Your level of
success will be in
proportion to your
level of service.”

- GLENN SHEPARD



“Your level of success will be in proportion to your level of service.”

GLENN SHEPARD



**“Make the decision today
to spend this year with
purpose, on purpose,
instead of looking back a
year from now and
wondering where it went.”**

– GLENN SHEPARD



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“Selfish people make
lousy employees.”

– GLENN SHEPARD



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WINFS

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“The only thing that
never changes is that
change itself is
inevitable.”

GLENN SHEPARD



“Any time you exceed a customer's expectations, you both win.”

GLENN SHEPARD

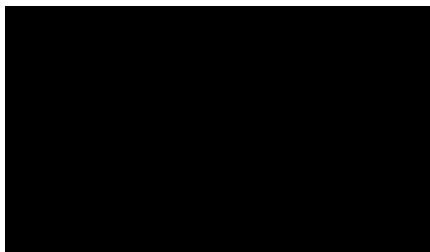


The Birthday Rules

- 1. No alarm clock**
- 2. No work**
- 3. No exercise**
- 4. No counting calories**
- 5. No bed time**

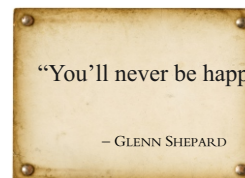
GLENN SHEPARD

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Leadership requires getting people to do things they didn't think they were capable of doing.

GLENN SHEPARD



“You'll never be happy while being selfish, or be unhappy while being generous..”

— GLENN SHEPARD

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